

# Privacy policy

Protecting the privacy and safeguarding the financial and personal information of our Clients and website visitors is one of our top priorities. The following Privacy Policy explains how we collect and maintain personal (non-public) information concerning our customers, such as your full name, mailing address, identification number, passport, driving license, etc. (hereinafter referred to as the "Information"). By providing us with the Information, you are giving us your consent to collect, use and store the Information as explained in this Privacy Policy.

## Data Protection Officer

We have appointed a data protection officer ("DPO"). Our DPO has a number of important responsibilities including:

- monitoring Company's compliance with the GDPR and other data protection laws;
- raising awareness of data protection issues, training GoGet Crypto staff and conducting internal audits;
- cooperating with supervisory authorities on our behalf.

## Complaints

You have the right to make a complaint at any time to the local Information Commissioner's Office (ICO). We would, however, appreciate the chance to deal with your concerns before you approach the ICO so please contact us in the first instance.

## Key priorities of our Privacy Policy:

- Always keep your data safe and private.
- Never sell your data.
- Allow you to manage and review your marketing choices at any time.

## Collecting personal information

GoGetCrypto collects information from Clients during the account opening by providing to GoGetCrypto the requested Information through electronic registration forms, and again when Client make a transaction with GoGetCrypto (including the deposit or withdrawal of funds). The Information being collected from Customers includes the data necessary to communicate with Customer, such as the address, phone number and e-mail. GoGetCrypto may also collect other identifiable data such as identification numbers and/or passport/tax registration numbers. Additionally, GoGetCrypto may collect demographic information when Customer open an account, including gender, birth date, etc. Sometimes GoGetCrypto may also ask Customer to provide information about previous trading experience and average annual income, with which we can make an assessment concerning risk factor.

The data GoGetCrypto collects is obtained directly from the Customer. This is done when Customer fill out the electronic form that are posted on the website, and when Customer voluntarily provide GoGetCrypto with other required documents. Additionally, Customer provide GoGetCrypto with the Information by trading on our system, by contacting GoGetCrypto or responding to a promotion.



GoGetCrypto uses personal information only as needed in order to ensure the quality and security of the service provided to Customer. For example, GoGetCrypto may use the Information collected from Customer to verify her/his identity. GoGetCrypto may also use the Information to establish and set up an trading account, issue an account number, issue a password, log Customer activity and contact you from time to time. The Information helps us to enhance provided services, customize browsing experience and inform Customer of new (additional) products, services or promotions that may be of interest.

If the GoGetCryptos' client decides to use the services of another company and provides this company with his/her personal information, the client should understand that the safety of his/her personal information becomes also the responsibility of the other company. GoGetCrypto shall not be responsible for the privacy policies of other websites.

GoGetCrypto will not license, sell, lease or otherwise disclose personal information to any third party for any reason, except as described below:

- 1) To service providers for the purpose of opening, operating and servicing Customer account. Such service providers may include attorneys, accountants, auditors, financial professionals and others with involvement in the operation of our service.
- 2) GoGetCrypto reserves the right to disclose the Information to third parties, to regulatory, law enforcement or other government authorities where and when such disclosure is provided by law or as necessary to protect our rights, reputation or property.

GoGetCrypto protects the Information through the use of data security technology, including firewalls, data encryption and other tools. GoGetCrypto also requires that Customer uses a personal username and password each time when access Customers account online. GoGetCrypto restrict access to the Information at Companies offices so that only officers and/or employees who need to know the Information will have access to it.

We use cookies--small text files sent from the Web server to Customer computer--in order to help secure Clients trading activities and enhance the performance of our website. The cookies neither contain nor capture any personal information, account data or password information. They merely allow the site to recognize that a page request comes from someone who has already logged on.

GoGetCrypto reserve the right to amend, revise, modify and/or change the Privacy Policy at any time. In the event GoGetCrypto decide to make any changes to the Privacy Policy, the Company will notify its Customers of any such change by either posting a notice on corporate website for public viewing or by notifying Customers via email of any changes to the Privacy Policy.

If Customer believes our information is erroneous, please notify the Company immediately. GoGetCrypto will investigate the matter and correct any inaccuracies as quickly as possible.

If Customer have any questions that this privacy policy does not address, please contact our DPO at [contact@gogetcrypto.com](mailto:contact@gogetcrypto.com).